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IT Service Management Foundations | Pluralsight

5.0 out of 5 stars Foundations of IT Service Management: based on ITIL. Reviewed in the United States on May 6, 2008. Verified Purchase. It is a very good book for studying, for the ITIL v2 foundation exam. However for ITIL v3 foundation exam I would recommend "Passing Your ITIL Foundation Exam by OGC". I used both books (and some practice ...

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Foundations of IT Service Management Based on ITIL® V3

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Kyiv City State Administration - Wikipedia

Kyiv or Kiev (Ukrainian: Київ, romanized: Kyiv; Russian: Киев, romanized: Kiyev) is the capital and most populous city of Ukraine. It is in north-central Ukraine along the Dnieper River. Its population in July 2015 was 2,887,974 (though higher estimated numbers have been cited in the press), making Kyiv the seventh-most populous city in Europe. ...

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