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HDI Desktop Support Technician

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the finer points of providing remote support. Support center managers, desktop support technicians, and support center analysts alike should be aware of all the considerations. Consider, for example, a comptroller or other member of the finance team who is having serious issues with Excel. In order to solve the problem, an analyst or technician ...

Good Practices in Remote Support - Your IT Support Center ...

College degrees are often not required for entry-level desktop support positions. If you have tech knowledge and people skills, you may find a desktop support position is a great place to get a foot in the door in IT. In return, many employers offer a solid benefits package, good pay, meaningful training, telecommuting and other perks.

Skills Required for a Desktop Support Career | Robert Half

Research the requirements to become a help desk analyst. Learn about the job description and duties and read the step-by-step process to start a career as a help desk analyst.

How to Become a Help Desk Analyst: Education ... - Study.com

The Microsoft Certified Desktop Support Technician is awarded to IT support technicians who have 6-12 months of work experience and pass required exams on Windows operating systems and desktop...

IT Support Technician: Job Description and Education ...

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MCDST: Microsoft Certified Desktop Support Technician Study Guide: Exams 70 - 271 and 70 - 272. Bill Ferguson, Brad Causey. John Wiley & Sons, Jul 5, 2006 - Study Aids - 624 pages. 3 Reviews.

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Note All MCITP certifications retired between July 31, 2014, and July 31, 2016. Please check the retired certifications and retired exams pages for the list of certifications and exams. Your retired certification will remain on your transcript. As a Microsoft Certified IT Professional (MCITP) your certification proves that you have the comprehensive set of skills to perform a particular IT job ...

Microsoft Certified IT Professional (MCITP) Certification ...

The national average salary for a Desktop Support Technician is \$44,512 in United States. Filter by location to see Desktop Support Technician salaries in your area. Salary estimates are based on 6,874 salaries submitted anonymously to Glassdoor by Desktop Support Technician employees.

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